



**ERASMUS-EDU-2023-CBHE** 

Project number: 101128376

## **MOBILITY RECOGNITION** FOR INTEGRATION

# MORIN

























# WP 1. Management, coordination and evaluation of MORIN

### D 1.9 – Quality Assurance Manual

Version	Туре	Date	Authors	Change
1.0	First draft	March 23, 2024	Bledar Toska,	Initial version
1.1	Second draft	March 28, 2024 March 29, 2024	Armela Panajoti	Minor changes in phrasing; change of the AAB member
				in the QAC entered in the
				document
				Approved by the SC

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#### **PROJECT DESCRIPTION**

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**MORIN** Acronym:

**Coordinator:** University of Vlora "Ismail Qemali", Albania

**Project number:** 101128376

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Type of action: **ERASMUS LS** 

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Work packages: WP1. Management, coordination and evaluation of MORIN

WP2. Mobility recognition via learning outcomes

WP3. Mobility recognition in practice

WP4. Impact and dissemination of MORIN

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#### **Table of Contents**

1.	Introduction	6
2.	Aim of the Quality Assurance Manual	7
3.	Quality Assurance	7
	3.1. Quality Management bodies	7
	3.1.1. Quality Assurance Committee	8
	3.1.2. International Advisory Committee	9
	3.2. External evaluation	10
	3.3. Quality Assurance Strategy (QAS)	10
	3.4. MORIN milestones	13
	3.5. Objectively verifiable indicators	14
	3.6. Project documents	17
4.	Quality control	18
	4.1. Monitoring progress	18
	4.2. Assessing activities and deliverables	18
	4.3. Deliverables monitoring and control	20
	4.4. Quality control of meetings and events	21
5.	Continuous improvement (CI)	22
An	nex 1 – Project evaluation questionnaire	23
	nex 2 – Table of 'planned and achieved' deliverables and outcomes	
	nex 3 – Quality review form	
An	nex 4 – Online satisfaction survey for MORIN activities/events	30
	nex 5 – Feedback report	
An	nex 6 – External evaluation form	37
An	nex 7 – Project website external review form. (To be filled in by stakeholders)	42
	nex 8 – Event report	

























#### **List of figures**

Figure 1. The QA management bodies within the management structure Figure 2. Deliverables monitoring and control	
List of tables	
Table 1. QAC (members)	8
Table 2. IAC members	9
Table 3. MORIN QA Strategy	11
Table 4. MORIN milestones	14
Table 5. MORIN OVIs (adapted from the Narrative Summary of the Int	ervention Logic in the
project description)	15
Table 6. Deliverables, activities and evaluation tools	18
Table 7. Documentation for MORIN activities	21

























#### **Abbreviations**

AAB College	AAB
Beneficiary	BEN
Biznesi College	BC
Continuous improvement	CI
Coordinator	COO
Document, report	R
ESN Nis	ESN Nis
Event, meeting	E
External evaluator	EE
European Commission	EC
European University of Tirana	UET
Grant agreement	GA
Higher Education Institution	HEI
International Advisory Committee	IAC
Keep it simple and staightforward	KISS
Learning outcomes	LOs
National Erasmus Office	NEO
Objectively verifiable indicator	OVI
Online satisfaction survey	OSS
Palacky University in Olomouc	UP
Partner Teams	PTs
Professional College, Tirana	KPT
Project Management Guidelines	PMG
Project partner	PP
Qendra ESN AL	ESN AL
Quality Assurance	QA
Quality Assurance Committee	QAC
Quality Assurance Manual	QAM
Quality Assurance Strategy	QAS
Quality Control	QC
Sensitive	SEN
Steering Committee	SC
University of Nis	UNI
University St Kliment Ohridski Bitola	UKLO
University of Vlora "Ismail Qemali"	UV
Value for Money	VFM
Websites, patent filings, videos, etc	DEC
Work package	WP



























#### **Executive summary:**

'Quality Assurance Manual' (QAM), a document in which quality planning, managing, and control arrangements regarding MORIN, an Erasmus+KA2 CBHE strand 1 project, will be laid down, is a deliverable (1.9.) within work package 1 "Management, coordination, and evaluation of MORIN" of the project. The document contains guidelines for QA procedures (planning, managing, and controlling) accompanied by templates (various reports, surveys, and selfsatisfaction forms) appended to it and instructions about how to create them online, if any, to be adopted by all partners; quality indicators, that is, measurable indicators of high quality, such as the quality of the content of manuals and guidelines, training materials, and publications; the number of participants in each of the project activities; the number of viewers for online content (webinars, resources, guides, and manuals); the number of responses for the surveys; the number of HEIs reaching out beyond the consortium for the survey; usage statistics; copies of print publications distributed, etc.

#### 1. Introduction

Deliverable 1.9, 'Quality Assurance Manual' (QAM) of the MORIN project, serves as a guiding document for planning, managing, and controlling the activities, tasks, and deliverables to take place in the framework of the MORIN project in a smooth, successful, and impactful manner.

It outlines QA procedures (planning, managing, and controlling) accompanied by templates (various reports, surveys, and self-satisfaction forms) appended to it and instructions about how to create them online, if any, to be adopted by all partners; c) quality indicators, that is, measurable indicators of high quality, such as the quality of the content of manuals and guidelines, training materials, and publications; the number of participants in each of the project activities; the number of viewers for online content (webinars, resources, guides, and manuals); the number of responses for the surveys; the number of HEIs reaching out beyond the consortium for the survey; usage statistics; copies of print publications distributed, etc.

The quality of the MORIN project is largely guaranteed by the partners' compliance with deadlines and guidelines for each deliverable and, most importantly, their commitment, as well as the quality of the work plan as laid down in the project description. However, to ensure the project's success, it is important to closely check its quality at various implementation stages. In this regard, the current QAM ought to be viewed as an important instrument for guaranteeing MORIN's effective execution and the delivery of tangible, maximally efficient deliverables consistent with the project's goals and outcomes outlined in the description.

The QAM was prepared taking into consideration the following key reference documents:

- MORIN project (part B of the project description);
- The document of the grant agreement (GA) signed between the agency (EACEA) and the project coordinator, UV, and accessed by all project beneficiaries;
  - Partnership agreement;





















European Commission (2023), Erasmus+ Programme Guide 2023 (Version 2, 21.12.22), https://erasmus-plus.ec.europa.eu/programme-guide/erasmus-programmeguide/introduction.

The MORIN project uses a standard approach to project management that includes formal quality control and risk mitigation procedures, regular communications, documented timelines, and active follow-up. To support its project management approach, the MORIN project uses a 'sharing option' methodology for reviewing key documents related to project activities, deliverables, and history changes, as well as polls for voting in case of an urgent decision for organisational purposes and a project platform whose availability will be added later. For online meetings, webinars, and other similar project communications, the Google Meet app will be used unless some other app with recording facilities becomes available.

To ensure quality throughout the implementation of the project, the following mechanisms have been planned: a) quality assurance (QA) bodies: the QA committee, which will ensure the quality of project activities, their timely delivery, and compliance with the QA plan through constant monitoring; the International Advisory Committee, a body of experts, who will provide external guidance on project objectives and deliverables, provide feedback on their quality, and link the project to external stakeholders; B) quality assurance measures - a Quality Assurance Manual (QAM), which is the document herein introduced that will provide guidelines for QA procedures (planning, managing, control) accompanied by templates (various reports, surveys, self-satisfaction forms) appended to it and instructions about how to create them online, if any, to be adopted by all partners; c) quality indicators, that is, measurable indicators telling of high quality, such as the quality of the content of manuals and guidelines, training materials, publications; the number of participants in each of the project activities; the number of view(er)s for online content (webinars, resources, guides, manuals); the number of responses for the surveys; the number of HEIs reached out beyond the consortium for the survey; usage statistics; copies of print publications distributed etc.

To further ensure quality, a collaborative approach will be adopted: the teaming up of more experienced partners with less experienced or newcomer partners for rewriting LOs, revising or developing regulations, doing grey literature research and a mapping survey, preparing reports, and training content and resources for the webinars. Online mentoring will provide support to partners during the project. For some deliverables, a self-reflexive methodology will be adopted, e.g., the self-assessment tool will be used three times during the lifetime of the project, or the quality of the rewritten LOs and the recognition guidelines will be tested against the simulation of a recognition practice.

Templates will be created, provided, and attached to this document, as well as procedures to guarantee that deliverables are produced in a qualitative and timely manner. Quality control has been put in place to ensure that project deliverables fulfil operational requirements and that plan deviations are appropriately handled. Quality management is thoroughly described in the Quality Assurance Manual (D 1.9). This document is structured into four sections: Quality Assurance, Quality Planning, Quality Control and Continuous Improvement.

























#### 2. Aim of the Quality Assurance Manual

The main aim of QAM is to lay down quality provisions to be followed by the consortium, which include guidelines for quality assurance activities, quality standards, quality control activities and criteria, procedures, and mechanisms that shall be in place and implemented during the project's lifetime to ensure:

- keeping track of the project's activities and progress with their implementation;
- properly documenting all project's activities, deliverables, and results;
- that the activities and deliverables under each WP bear relevance, significance, impact, and effectiveness to the project's objectives and are carried out according to the schedule;
- identifying any deviations from what was originally planned within each WP or risks that could affect the proper realization of activities/deliverables in due time so as to address corrective measures, if necessary;
- continuous improvement of the implementation of the project through monitoring as well as various evaluation and feedback forms.

These will be achieved through proper quality management, which is the process of defining the strategy and methods the MORIN consortium will employ to ensure the quality of the project's deliverables. Quality management is essential to the success of the project, and the consortium adopts a methodology that includes two distinct processes:

- quality assurance, which consists of establishing standards, guidelines, and procedures to prevent quality issues and maintain the standard of the deliverable or activity during its development or implementation;
- quality control, which refers to a set of methods and tools that MORIN uses to manage all aspects of quality management, including quality planning, quality assurance, quality control, and quality improvement.

UV, as the project coordinator, is responsible for coordinating quality management in that it leads WP 1 and also prepares and defines the Quality Assurance Manual (QAM), but quality management concerns all beneficiaries in that they are all responsible for implementing strategies and activities for quality assurance, ensuring they do the right thing at the right time.

#### 3. Quality Assurance

Quality assurance applies at two levels: internal and external. Quality assurance will be coordinated by UV, as the WP leader, and as the project coordinator. As such, UV is also responsible for preparing the Quality Assurance Manual (QAM) and circulating it among the other beneficiaries before its final approval by the SC. External quality assurance will be performed by evaluators outside the MORIN consortium.

#### 3.1. Quality Management bodies

MORIN has set up internal and external quality management bodies. They include:

























- the QA committee, which will ensure the quality of project activities, their timely delivery, and compliance with the QA plan through constant monitoring within the consortium;
- the International Advisory Committee (IAC), which is a body of experts who will provide external guidance on project objectives and deliverables, provide feedback on their quality, and link the project to external stakeholders.

#### 3.1.1. Quality Assurance Committee

The Quality Assurance Committee (QAC) is made up of one representative per partner other than those sitting on the SC and is responsible for monitoring, checking, and advising on the quality of all deliverables and project activities, as well as reviewing how the quality guidelines have been complied with. The members of the QAC were identified and approved during the first consortium meeting (18–19 January 2024, Vlora, Albania) and include:

QAC member	Affiliation	Role	Email
Assoc. Prof. Bledar Toska	UV	project	bledartoska@yahoo.co.uk;
		coordinator	btoska@assenglish.org
Elda Papa	UET	member	elda.papa@uet.edu.al
Jola Kamberaj	KPT	member	jola.osmenaj@kpt.edu.al
Ilirjana Geci	AAB	member	Ilirjana.geci@universiteti.aab.com
Zahir Arifovic	ВС	member	zahir.arifovic@kolegjibiznesi.com
Dr. Darko Mitic	UNI	member	darko.mitic@elfak.ni.ac.rs
PhDr. Eva Klimentová	UP	member	eva.klimentova@upol.cz
Prof. Dr. Saso Korunovski	UKLO	member	saso.korunovski@uklo.edu.mk

Table 1. QAC (members).

The QAC meet annually to discuss the quality of all deliverables and project activities, issues underlined by the work package leaders, and present annual quality reports. The QAC can organize other meetings, if necessary, to discuss issues to be presented in the annual project meeting.

The primary responsibility of the QAC is to annually evaluate the quality of all project deliverables and activities. This evaluation is crucial to ensuring that the project is meeting its objectives and adhering to the established standards and guidelines. Through this evaluation process, any deficiencies or areas requiring improvement can be identified and addressed promptly.

In addition to the annual evaluation, the QAC also collaborates with the WP leaders to address specific issues related to project deliverables. WP leaders may highlight concerns or challenges they face in their respective WPs. By discussing these issues within the QAC, appropriate solutions can be devised and implemented.

Moreover, the QAC is also responsible for preparing and presenting annual quality reports. These reports summarise the findings of the quality evaluations conducted throughout the year

























and provide an overview of the project's performance. The reports outline the project's strengths, weaknesses, and recommendations for improvement. By disseminating these reports, project stakeholders are kept informed about the project's progress and quality standards.

#### 3.1.2. International Advisory Committee

The International Advisory Committee, hereafter referred to as IAC, is a body of advisory role composed by a small group of international experts on academic recognition, learning outcomes, and internationalisation of HE outside the consortium and invited by consortium members to willingly provide external independent guidance and advice on the project objectives and its deliverables. They were identified during the first consortium meeting (18–19 January 2024 in Vlora, Albania) and include:

IAC member	Affiliation	Role	Email
Mariusz Librowski	Spark Foundation,	External	mariusz.librowski@gmail.com
	Poland	advisor	
Joanna Smoluk	Academy of Applied	External	j.stachowska@onet.pl
Stachowska, PhD	Sceinces TWP	advisor	
	Szczecin, Poland		
Prof. Miriam Bait	Università degli Studi	External	miriam.bait@unimi.it
	di Milano	advisor	
Prof. Jovanka Lazarevska-	"Ss Cyril and	External	jovanka@ukim.edu.mk
Stanchevska	Methodius" University	advisor	
	of Skopje		
Assoc. Prof. Dušan	Södertörn University,	External	dusan.stamenkovic@sh.se
Stamenković	Sweden	advisor	

Table 2. IAC members.

They were selected for their outstanding experience and expertise relevant to regional integration of mobile students via academic recognition of learning outcomes that MORIN addresses, with the aim of reaching a wide range of academic and non-academic communities and maximising the project's impact in the region and wider. The IAC will meet online with the project partners once a year to provide opinions and feedback on the project.

























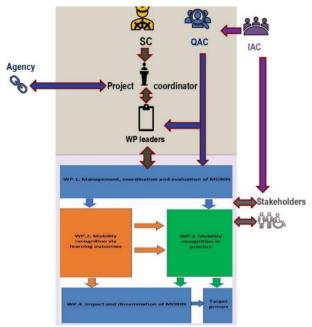


Figure 1. The QA management bodies within the management structure of MORIN.

#### 3.2. External evaluation

Two external expert reports, one for each project year (M 12 and M 24), will be prepared with feedback and input received by the members of the International Advisory Committee during the online meetings with the partner representatives. The IAC will identify and appoint two external evaluators (EEs), either from within the committee or outside it, to monitor project activities and achievements. The evaluators will be given access to project activities and deliverables as well as to internal quality assurance documents and data to analyse and evaluate in order to identify achievements and weaknesses. Based on the data provided by the IAC and EEs, UV will prepare an external evaluation report, in English, in close collaboration and consultation with the partners and the IAC and EEs, which will be analysed and discussed during SC meetings. A template will be used by the IAC members and EEs to collect feedback and data.

#### 3.3. Quality Assurance Strategy (QAS)

A QAS for evaluating and monitoring project activities and results. Internal quality assurance procedures, including both qualitative and quantitative assessment measures for milestones and deliverables. These procedures will include project meetings (coordinating and reporting), deliverables (drafting and reviewing), and project monitoring. Below is a table that outlines standards, tools, indicators, and time schedules for management quality control. It details five areas or types of tasks: 1. management, which concerns the overall management of project activities (administrative, financial, coordination among partners, cooperation); 2. communication, within and outside the consortium; 3. implementation, that is, how project

























activities and deliverables are implemented; 4. development, which concerns the training activities, training materials, guides, revised procedures, and regulations that will be developed within MORIN; 5. dissemination, which concerns communicating and disseminating project results to reach out to as many HEIs as possible and policymakers and other stakeholders in order to benefit from the project results.

Types of tasks	Standards	Methodology	Means of verification	Quality control tools	Frequency
	-Collaborative and co-	- Google sharing options will be used to	- Google sharing	Inspection	-After each
	creative approach to	make draft versions available to all parties	link	Deliverable	meeting
	project management	and apply suggestions for improvement.	- Email	testing	- At the
	procedures and documents	- Presentation of project aims and	communication		end of each
	-Clarity of management	objectives and WPs to all partners during	- Meeting		project
	procedures for all partners	the first consortium meeting.	agenda		year
	-Shared understanding of	- Discussion and finalization of key	- Final key		
	project objectives, WP	management documents during the first	management		
	tasks and deliverables	consortium meeting.	documents		
	-Common agreed upon	- Minutes of project meetings	- Meeting		
	quality expectations	(consortium, SC, QAC, IAC) are made	minutes		
	-Cost-effective and timely	available to all partners on the shared	- Project		
	delivery of project activities	MORIN Google drive folder.	Management		
	and deliverables	- A project management platform will be	App		
		made available to facilitate	- Link to the		
		communication, storing of project	project		
		documentation and realization of project	management ap		
		activities in a timely and structured	on the project		
		manner.	website		
		- A progressive methodology will be	- Timeline of		
		adopted, i.e. from pre-development to	project		
		development to implementation, to end	deliverables		
		with efficiency/capacity building.	(excel file) to be		
		- Collaborative work, often involving staff	followed by		
		and students, and constant online	partners		
		mentoring will be used throughout for all	- Meeting		
		development WPs.	agendas		
		- Continuous self-assessment and	- Meeting links		
		satisfaction surveys will be used to ensure	- Links to		
		the quality of project deliverables.	surveys (self-		
		- Regular management and quality	assessment,		
		assurance meetings will be held (at least	satisfaction		
		two per each during the project's	surveys)		
		lifetime).	-Procurement		
		- Ad-hoc meetings will be organized	documentation		
		between the project coordinators and WP	- Templates and		
nt		leaders for specific tasks or issues.	forms		
me		-The VFM method will be used to	- Google drive		
age		purchase goods and services	links to		
Management		-Templates and forms are made available	templates and		
Š		to all partners	forms		

























	- Effective	-The PPs' contact list is compiled and	- MORIN Google	Communicat	Ongoing
	communication between	made available from the beginning on the	drive folder	ion tools	Oligonia
	consortium members, the	shared MORIN Google drive folder.	- Project	1011 10013	
	COO, the NEOs, and the EC	- Communication is documented centrally	website		
	for the successful	and internally for reporting or	- WhatsApp		
	implementation of the	management purposes on the project	group		
	MORIN project	platform, the COO's email address (the	Вгоар		
	- KISS principle for	contact person's email address), and the			
	promoting open,	MORIN Google drive folder.			
	transparent, and respectful	- MORIN PPs use various communication			
	communication between	channels: emails, project platform, online			
2	PPs and the COO	conferencing, and WhatsApp for urgent			
Communication	Tradita the coo	requests.			
ıicα		- Regular networking and exchange of			
l nu		ideas occur in various settings such as			
E .		meetings, workshops, trainings, and			
S		project conference.			
	- Clear mechanism for	- WP leaders send instructions to all	- Deliverables	- Checked	- Annual
	consistent development,	partners at the beginning of each activity	excel file	deliverables	- Upon the
	review, and submission of	- The project work plan and management	- Project	excel sheet	finalization
	project deliverables	handbook provide detailed descriptions of	Management	- Deliverable	of a
	- Effective and efficient	planned activities, responsibilities, partner	Guidelines and	quality	deliverable
	implementation of the	contributions, expected products, and	QAM	assessment	
	project WPs	milestones.	- Project	form	
	project in s	- Responsibilities and tasks are shared	website	10	
		among partners.	- Project		
		- WP leaders prepare reports at the end of	management		
		the activities for each WP	platform		
		- Use of indicators of progress (reports,	- MORIN Google		
		satisfaction surveys, self-assessment etc.)	drive folder		
		and of achievement for measuring the			
		overall success and full implementation of			
		the project			
		- Use of the progressive approach, i.e.			
		from pre-development to development to			
		implementation, to end with			
		efficiency/capacity building.			
<b>t</b>		- Collaborative approach especially for			
len		development WPs.			
m d		-Use of a project management platform to			
elo		keep track of the tasks and deliverables			
Development		- Constant reminders to avoid backlog			
"		with submitting deliverables as scheduled			

























		r		ı	
	- Effective and efficient	- Thematic visits to observe best practices	- Project	-Event	- At the
	implementation of training	and receive training on recognition	website	reports	end of the
	and workshop activities	practices and LOs for skills-oriented	- Project	-WP	training
	- Useful resources and	learning	management	deliverables	activities
	training materials	- Good participation rate in trainings and	platform		-Upon the
	- Comprehensive and	workshops	- MORIN Google		completion
	useful guidelines for	- Interest, interaction and active	drive folder		of each
	mobility recognition	participation of trainees in training			deliverable
		activities			
		- Great commitment of trainees and			
uo		trainers.			
ati		- Training materials available in the			
lua		MORIN Google drive folder, in the event			
Implementation		report and on the website			
ple		- Self-assessment and self-reflexive			
Ĭ,		methodology of mobility practices			
	- Commitment and	- Good dissemination at national and	- Project	-Website	-At the end
	cooperation between	international level	website	and social	of each
	partners for disseminating	- MORIN website constantly updated.	- MORIN social	media	project
	MORIN results and	- Good participation rates in MORIN	media	analytics	year
	targeting/organizing	events.	-Dissemination	-Event	-After each
	disseminating	- Meetings with IAC to organize	materials and	reports	activity/eve
	events/sessions	activities with stakeholders	activities	- Satisfaction	nt
	- Use of various		- Attendance	surveys	
	communication platforms		lists	-	
	to efficiently communicate		- Event reports	Stakeholders	
	project results (website,			' survey	
	social media and other			34.107	
	dissemination &				
	promotional materials)				
	- Making use of				
	networking to promote				
	project results beyond the				
	consortium, especially				
ion	among WB HEIs				
Dissemination	- Great interest from				
mir	stakeholders to collaborate				
sel	with the project				
Dis	consortium				
<u> </u>	CONSOCUUM	Table 2 MODIN OA Christiani			

Table 3. MORIN QA Strategy.

#### 3.4. MORIN milestones

In order to provide a structured way to track MORIN's progress, manage time effectively, facilitate communication and collaboration among team members and stakeholders, aid in decision-making, as well as help in setting deadlines, ensuring that tasks are completed within a specific timeframe, and avoiding delays, the following milestones (Table 4) are essential for the success and quality of MORIN, hence ensuring the project team remains focused and aligned.



























Milestone No	Milestone Name	WP No	Lead BEN	Means of Verification	Due Date	Scheduled
MS1	Kick-off meeting organized successfully	1	UV	Attendance list and meeting agenda	31 Dec 2023	8 Dec 2023
MS2	Partnership agreements signed	1	UV	Document of the PA with partners' signature and stamp. Signed PAs returned to consortium partners.	29 Feb 2024	29 Feb 2024
MS3	The self- assessment successfully implemente d	2	UV	-Link to the report on the project website, ESN website(s) -Final document of the report in print	31 May 2024	
MS4	Webinars on various aspects of mobility recognition successfully organised	2	UP	-Youtube upload -Link to the project website	31 Oct 2024	
MS5	Learning outcomes for at least 5 courses within two study programmes at each WB partner are rewritten.	3	UKLO	Electronic documents in pdf, available in English and Albanian	28 Feb 2025	
MS6	Recognition practices successfully carried out	3	ВС	Documents of the recognition practice followed by both committees, pdf format.  Final recognition document produced by the home committee.	31 Jul 2025	
MS7	An interactive website created	4	UET	Website up and running, available online for public access.	31 Mar 2024	
MS8	Final conference	4	UV	Conference programme and book of abstracts, link to the conference website	30 Nov 2025	

Table 4. MORIN milestones.

#### 3.5. Objectively verifiable indicators

In order to get a comprehensive picture of the state of project management, communication, and WP implementation, objectively verifiable indicators (OVIs) have been well selected. Each

























WP has its own set of OVIs, accompanied by a description of the methodology for verifying them (Table 5).

WPs	Deliverables per WP	OVIs	MEANS OF VERIFICATION	Main responsible
WP1. Management, coordination and evaluation of MORIN	D 1.1. Project Management Guidelines (PMG) D 1.2. Evaluation reports (internal, external, self- evaluation) D 1.3. Surveys of stakeholders D 1.4. Mid-term project progress report D 1.5. External expert reports for QA D 1.6. Mid-term QA progress report D 1.7. Final QA progress report	1.1 Circulation and acknowledgement of the project management guidelines – 1 document 'PMG' 1.2 Proper communication and adoption of QA plan - 1 QA plan 1.3 Timely delivery of evaluation and progress reports - number of reports	-No. of meetings; minutes; reports; decisions -Publication of PM Guidelines, Risk Management Plan, Conflict Resolution Plan -PM Platform uploads -Project progress reports: quality, management, evaluation, dissemination, exploitation and sustainability	WP leader SC QAC PTs
WP2. Mobility recognition via learning outcomes	D 2.1. Five-day exchange visits; D 2.2 Literature review report on mobility recognition practices; D 2.3 A self-assessment tool for the recognition of study periods abroad D 2.4. A 'state-of-the-art' review report on mobility recognition D 2.5 WB6 mobility recognition practices mapping report D 2.6 Webinars on mobility recognition via Los D 2.7. Training workshops on mobility recognition practices	-Effective organization of the exchange visits and delivery of the training workshops. — 2 visits, 2 training workshops, 4x5 = 20; participants per visit, 40 altogether -Increased awareness of the impact of student mobility and its recognition in the WB 6. — 1 literature review report; -Local mapping of WB HEIs' state-of-theart and needs — 1 'state-of-theart' report per WB partner, 5 altogether - Regional mapping of WB6 HEIs' state-of-the-art and needs — 1 regional mapping report, 200 copies - Effective organization and delivery of the training workshops -Effective organization and delivery of the webinars — 2 webinars live-streamed via YouTube and available there -Publication of 'Q & A' feedback and evaluation report — 1 'Q&A' document, 1 evaluation report published	-Exchange visit programme; participant lists/attendance lists; training programme and material; Photo gallery; online satisfaction survey -Grey literature review report; link to it -Local and regional surveys on recognition practices at WB HEIs; links to them -Youtube upload; the project's Youtube account; link to the project website; attendance list; training material and programme; online satisfaction survey -'Q&A on recognition practices' section to the Webinars	WP leader Task leaders SC QAC

























		Finalization of the Manual Cuideline for	Palacak.	M/D I I
	D 3.1. Guidelines for Academic Recognition via LOs developed;	-Finalization of the Manual Guidelines for	-Link to the	WP leader
	D 3.2 Revised LOs for at least 5	Academic Recognition via LOs – 1	Manual/Guidelines on	Task
	courses within two study	Manual in pdf published on the project	Recognition via LOs on the	leaders
	programmes at each WB	website	project's website/partners'	SC
	partner	-Selection of courses whose LOs will be	website	QAC
	D 3.3. Recognition practice	rewritten – 5 courses from 2 different	-Institutional decision on the	
	carried out;	study programmes per WB partner,	adoption of the Manual	
	D 3.4. Regulation on	5x2=10 courses; LOs for 40 courses	/Guidelines;	
	recognition of study periods abroad	altogether rewritten	-Course syllabi;	
O)	D 3.5 Mobility repository for	-Selection of recognition practice to be	-Decisions of the recognition	
ctic	WB HEIs	simulated and compared – 5 recognition	committee(s);	
pra	D 3.6 Progress report on	practices simulated and compared	-Decision on the approval of	
.⊑	recognition practices at WB	-Finalization of the document of the	the regulation; link to it on	
ioi	HEIS	regulation on recognition of study	the partners' websites;	
gnit		abroad – 5 regulations adopted by WB	-Link to the repository on	
oce		partners	the partners' websites	
WP3. Mobility recognition in practice		-The repository is made functional – 5		
bilit		mobility repositories available on WB		
Mo		partners' websites		
3.		-Publication of the progress report – 5		
×		progress reports		
	D 4.1. Dissemination,	-Finalization of the Dissemination,	-Publication of	WP leader
	exploitation and sustainability	exploitation and sustainability plan – 1	dissemination, exploitation	Task
	plan;	document in pdf	and sustainability plan	leaders
	D 4.2 Project's website created and promotional and	-Creation, update and maintenance of	-Web analytics tools, social	SC
	dissemination material;	the project website – project website	media, Youtube	QAC
	D 4.3 MORIN newsletter;	-Preparation and distribution of	-No. of promo &	IAC
	D 4 4 Final dissemination	promotional and dissemination material	dissemination activities	
골	conference	– 1 project logo, promotion pack	organized/triggered; no. of	
IOR	D 4.5 Social media	-Publication of MORIN newsletters - 4	participants; copies of	
ξ	D 4.6. Mid-term report on the	pdf issues	promo & dissemination	
o u c	implementation of the	-Successful organization of the final	material distributed;	
.∺				
ā	Dissemination, exploitation and sustainability plan	conference and publication of the	attendance lists; photos	
minat	and sustainability plan D 4.7. Final report on the	conference and publication of the conference volume – 70 participants;	attendance lists; photos -Downloads of MORIN	
ssemination of MORIN	and sustainability plan	·	• •	
d disseminat	and sustainability plan D 4.7. Final report on the implementation of the Dissemination, exploitation	conference volume – 70 participants;	-Downloads of MORIN newsletters; links to it; -Final dissemination	
and disseminat	and sustainability plan D 4.7. Final report on the implementation of the	conference volume – 70 participants; 200 copies of the volume	-Downloads of MORIN newsletters; links to it; -Final dissemination conference; no. of people	
act and disseminal	and sustainability plan D 4.7. Final report on the implementation of the Dissemination, exploitation	conference volume – 70 participants; 200 copies of the volume -Effective functionality of the project's	-Downloads of MORIN newsletters; links to it; -Final dissemination conference; no. of people participating & attending;	
mpact and disseminal	and sustainability plan D 4.7. Final report on the implementation of the Dissemination, exploitation	conference volume – 70 participants; 200 copies of the volume -Effective functionality of the project's social media – YouTube, Facebook,	-Downloads of MORIN newsletters; links to it; -Final dissemination conference; no. of people participating & attending; conference pack; list of	
WP4. Impact and disseminat	and sustainability plan D 4.7. Final report on the implementation of the Dissemination, exploitation	conference volume – 70 participants; 200 copies of the volume -Effective functionality of the project's social media – YouTube, Facebook,	-Downloads of MORIN newsletters; links to it; -Final dissemination conference; no. of people participating & attending;	

Table 5. MORIN OVIs (adapted from the Narrative Summary of the Intervention Logic in the project description).



























#### 3.6. Project documents

Producing documents in the framework of the project is part not only of management activities but, most importantly, of dissemination activities, as most MORIN deliverables are documents. Therefore, defining rules for preparing, writing, formatting, reviewing, and revising these documents is very important for MORIN, which is why this issue has also been covered in D 4.1, "Dissemination, Exploitation and Sustainability plan." Moreover, templates are attached to the QAM, which are expected to be used by all partners.

#### General formatting rules

Language: English, unless specified otherwise in the deliverable or document description

Font: Calibri<sup>1</sup>

Size: 12 body text, 14 headings, 13 subheadings (italicized)

Spacing: Single line

Cover page (where applicable): See the templates Title page (where applicable): See the templates Page numbering: Centred, bottom, Calibri, 11

Documents for MORIN will be produced electronically and named after the file name (deliverable name, report title etc.) using the appropriate template herein attached. For deliverables, the following layout will apply:

Cover page with the title of the project and its reference number, EU-funding visual identity and project logo in the header and partners' logos in the footer

Title page containing the title of the WP (Calibri, 36); title of the deliverable (Calibri, 26); version history (information about the type of the draft; date; authors; reviewer, where applicable; change, all Calibri, 12, titles in bold); acknowledgement, where appropriate, Calibri, 11; disclaimer (Calibri, 10) with the note "Copyright@MORIN" below (Calibri, 10, italic), all centred

Table of contents (Title: Calibri, 14; headings: Calibri, 12)

List of figures and list of tables, if there are any (Title: Calibri, 14; headings: Calibri, 12)

Executive summary

Introduction including the scope of the document

Chapters forming the body of the document

Annexes, where available

Different people are involved in drafting and finalizing the documents. Each deliverable is assigned to a partner, meaning that that partner is in charge of the production of the document.

<sup>&</sup>lt;sup>1</sup> We opted for Calibri as a very accessible and readable font for people with dyslexia due to its obvious spacing and basic, clean letter shapes.















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The rules and guidelines for producing the document have to be applied under this partner's responsibility. All other partners, unless otherwise specified<sup>2</sup>, contribute to the deliverable in various ways, either by providing suggestions during the preparation stage or after the first draft has been prepared and shared. All draft versions of the deliverables, reports in general, and other types of documents produced in the framework of the project are shared with the partner teams and are subject to review by them. Management documents such as the PMG or the QAC are voted on by the SC before entering into force.

#### 4. Quality control

To assess and ensure the quality of the work to be done throughout the project, the Consortium has set up a Quality Control (QC) procedure and monitoring tools. This QC approach will assist with processes that are aimed at controlling the overall project results as well as the quality of the deliverables.

#### 4.1. Monitoring progress

A project evaluation questionnaire (Annex 1) will be sent out to partners at the end of each project year to check and assess whether the project objectives have been achieved and suggest future actions. The feedback provided will be used for the final internal quality assurance reports.

#### 4.2. Assessing activities and deliverables

A table of 'planned and achieved' deliverables and outcomes (Annex 2) is prepared to be sent to WP leaders whose purpose is to check and report the progress of project activities within that WP. Upon completing it, the WP leader will pass it on to the COO, after the activities envisioned within that WP have been realized. This document serves to evaluate the quality of effectiveness and efficiency of project implementation. Deliverables and activities to be evaluated through this methodology are listed below (Table 6).

Туре	Output	Lead	Evaluation tool		Feedback provided by	Time	
R	1.1 Project management guidelines	UV	Review by pr partners	roject	SC	After document	the is
	1.2 Evaluation reports (internal, external, self-evaluation)	UV	Review by pr partners Questionnaire	roject	QAC	finalized	
	1.3 Surveys of stakeholders	UET	Review by pr partners	roject I	IAC		

<sup>&</sup>lt;sup>2</sup> For tasks that do not require desk research or data gathering, for instance or when it is agreed that a specialist reviewer instead of all partner teams should be assigned to reviewing the document and making suggestions for revisions and improvements.

























		Questionn	aire			
1.4 Mid-term progress	UV	Review	by	project	SC	
report		partners				
		Questionn	aire			
1.5 External expert reports	UV	Review	by	project	IAC	
for QA		partners	~,	p. 0,000		
10. 4.		Questionn	aire			
1.6 Mid-term QA progress	UV	Review		project	QAC	
• =	UV		by	project	QAC	
report		partners				
		Questionn				
1.7 Final QA progress report	UV	Review	by	project	QAC	
		partners				
		Questionn	aire			
1.8 Needs analysis report	UV	Review	by	project	Partners	
		partners				
1.9 Quality assurance	UV	Review	by	project	QAC	
Manual		partners				
2.2 Literature review report	KPT	Review	by	project	Partners	
on mobility recognition		partners	•			
practices						
2.3 A self-assessment tool	UNI	Review	by	project	Partners	
for the recognition of study	•	partners	/	p. 0,000	IAC	
periods abroad						
2.4 A 'state-of-the-art'	AAB	Review	by	project	Partners	
review report on mobility	770	partners	Бy	project	IAC	
-		partifers				
recognition	111/	Davis	I		ESN AL, ESN Nis	
2.5 WB6 mobility	UV	Review	by	project	Partners	
recognition practices		partners			IAC	
mapping report					ESN AL, ESN Nis	
3.1 Guidelines for Academic	UET	Review	by	project	Partners	
Recognition via Learning		partners				
Outcomes						
3.2 Revised learning	UKLO	Review	by	project	Partners	
outcomes for at least 5		partners				
courses within two study						
programmes at each WB						
partner						
3.3 Recognition practice	ВС	Review	by	project	Partners	
The model of the second		partners	~ 1	p. 5,000		
4.1 Dissemination,	UET	Review	by	project	Partners	
	OLI		Бy	project	1 41 (11013	
•		partners				
sustainability plan	LIET	Day 1	ı.		Danta	
4.3 MORIN Newsletter	UET	Review	by	project	Partners	
		partners				
4.6 Mid-term report on the	UET	Review	by	project	SC, IAC	
*	_					
implementation of the		partners				
*		partners				

























	4.7 Final report on the implementation of the Dissemination, exploitation and sustainability plan	UET	Review by project partners	SC, IAC	
E	Coordination meetings (kick-off)	UV	Online satisfaction survey/R	Attendees	QSS sent out immediately
	Exchange visit, training workshops	UP, UKLO			after the event
	Work group meeting to work on the LOs	KPT			
	Webinars on mobility recognition via LOs	UET			
	Final conference	UV			
DEC	Project website	UET	Wen analytics Feedback questionnaire	Target groups Stakeholders	Annually
	Social media	UET	Wen analytics Feedback questionnaire	Target groups Stakeholders	Annually

Table 6. Deliverables, activities and evaluation tools.

#### 4.3. Deliverables monitoring and control

The monitoring process should anticipate potential issues in task development and deliverable production, with each WP leader reporting progress and issues accordingly and ahead of time and calling and organizing online meetings if necessary. Online mentoring by the EU and 3rd country not associated to the programme partners will be provided for specific tasks, occasionally involving IAC members.

The MORIN consortium has developed a formal quality control process to ensure project deliverables meet EC requirements and manage potential risks, as illustrated in Figure 2.

		Responsible: WP/deliverable Leader
New R	ЦД	Email with instructions for contributions/feedback and deadlines sent out to
	1	partners
		Responsible: WP/deliverable leader
Initial draft		First or rough draft of the document is uploaded on Google drive to share
	1	with partners for feedback
		Responsible: WP/deliverable leader, contributors
Consolidation		Collection and consolidation of relevant feedback/input
	<u>I</u>	
		Responsible: WP/deliverable Leader
Final draft		Final draft ready for review by the partners or reviewers, where appointed,
	1	and approved by the SC or QAC, where relevant
		Responsible: Partners, reviewers
Review		Review of the final draft, comments passed on to the leader
	<u>1</u> L	

























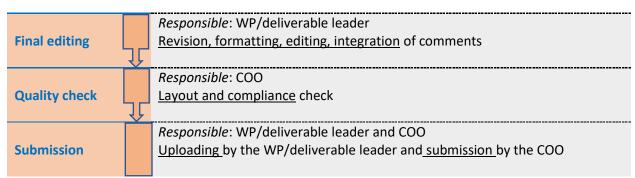


Figure 2. Deliverables monitoring and control.

#### 4.4. Quality control of meetings and events

The MORIN QAM ensures quality control of meetings and events using various documentation and tools available in the MORIN project's Google Drive file, project management app, and project website, as summarized below in Table 7.

Type of activity	Materials		Available at
		MORIN website	MORIN Google drive/platform
Consortium	Announcement	✓	
meetings (kick-off,	Agenda	✓	✓
SC, QAC, annual,	List of participants		$\checkmark$
etc.)	Attendance sheet		✓
	Gallery	✓	✓
	Minutes		✓
	Presentations		✓
	Survey		✓
Visits	Announcement	✓	
Training workshops	Programme	✓	✓
Work group	List of participants		✓
meetings Dissemination and promotional actitivies or info	Attendance sheet		✓
	Gallery	✓	✓
	Trainings materials/ presentations	✓	✓
days	Event report		✓
Final conference	Survey		✓

Table 7. Documentation for MORIN activities.

MORIN activities require professional organization, which involves providing participants with a comprehensive information package, including an agenda, an invitation letter (if necessary), and logistics. Preparation time depends on the event type, with task leaders defining a specific preparation time. Meeting organizers ensure smooth registration, appropriate time for sessions and breaks, and the availability of necessary materials. An online satisfaction survey is sent out



























to participants after the event is over. A report is prepared based on the feedback received and shared with all partners.

#### 5. Continuous improvement (CI)

Each of the reports described in the sections above provides feedback and recommendations that can be proven effective and valuable for CI. The CI process involves:

- a. determining if a procedure is required (if not already foreseen) to improve the quality of project deliverables and activities;
- b. either develops the procedure or updates an existing one based on the feedback/recommendations received;
- c. develops or updates the guidelines for rewriting LOs, the self-assessment tools, or the recognition practice to integrate new useful feedback and knowledge;
- d. delivers the new or updated material.

This process goes hand in hand with the risk management process in that assessing and addressing risks through procedures, training, and the preparation of deliverables is very important for the successful realization and implementation of these outputs. Therefore, CI never stops as long as processes exist, since they should be improved through streamlining and knowledge gained. QA, QC, and CI are interconnected, with QA monitoring work processes and QC inspection and deliverable testing. The CI is managed by the QAC in collaboration with the SC; that is, updates or developments of new procedures are proposed by the QAC and approved by the SC.

#### **Annexes**

- Annex 1. Project evaluation questionnaire
- Annex 2. Table of 'planned and achieved' deliverables and outcomes
- Annex 3. Quality review form.
- Annex 4. Online satisfaction survey for MORIN activities/events.
- Annex 5. Feedback report.
- Annex 6. External evaluation form.
- Annex 7. External evaluation report
- Annex 8. Project website external review form. (To be filled in by stakeholders)
- Annex 9. Event report



























Annex 1 to QAM: Quality review form

#### **ERASMUS-EDU-2023-CBHE** Project number: 101128376 **MOBILITY RECOGNITION FOR INTEGRATION (MORIN)**

Project Evaluation Questionnaire (to be administered online and completed by all partners)

QC point	Issues to be addressed	Assessment
1. Project Management	-Was the management structure efficient? (division of tasks between COO, SC, QAC, and WP Leaders)  - Were consortium meetings managed well?  - Were management and quality documents properly made available and accessible to all partners?  - Were the necessary adjustments in the course of project implementation easily agreed upon between the partners?	NO TO A SMALL EXTENT TO A LARGE EXTENT COMPLETELY
2. Project progress and implementation	<ul> <li>- Were objectives achieved on time?</li> <li>- Compared with the actual expenses, was the budget for the project estimated accurately?</li> <li>- Did any exceptional situation cause any problems for the development of the project?</li> </ul>	NO TO A SMALL EXTENT COMPLETELY
3. Project activities	<ul> <li>Were tasks and deliverables achieved on time?</li> <li>Are the project activities and deliverables relevant and useful?</li> <li>Were project activities and outputs accessible to target groups and relevant stakeholders?</li> </ul>	NO TO A SMALL EXTENT TO A LARGE EXTENT





















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QC point	Issues to be addressed	Assessment
		COMPLETELY
<b>4.</b> Partnership and	- Was communication between partners effective and satisfactory? - Has trust developed between partners?	NO TO A SMALL EXTENT
cooperation	<ul> <li>Were partners committed to the project?</li> <li>Are there any plans to develop future projects with the same consortium of partners?</li> </ul>	TO A LARGE EXTENT COMPLETELY
<b>5.</b> Communication and dissemination	- Was there a good level of dissemination of project activities and outputs? - Was there a variety of activities for dissemination? - Was the project website fully functional and continuously updated?	NO TO A SMALL EXTENT TO A LARGE EXTENT COMPLETELY
Any suggestions or comments?		



















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Annex 2 to QAM: Table of 'planned and achieved' deliverables and outcomes

#### **ERASMUS-EDU-2023-CBHE** Project number: 101128376 **MOBILITY RECOGNITION FOR INTEGRATION (MORIN)**

Table of 'planned and achieved' deliverables and outcomes (to be filled in by the WP leaders)

Title and number of the WP	
Objectively verifiable indicators (OVIs) <sup>3</sup>	

Activities carried out to date to achieve this deliverable/outcome (Refer to the Workplan and the Narrative Summary of the Intervention Logic in the project description)

Task no	Task title	Start date	End date	Lead	Description of the activity carried out	OVIs

<sup>&</sup>lt;sup>3</sup> As shown in the Narrative Summary of the Intervention Logic in the project description (Part A).





















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#### Activities to be carried out to achieve this deliverable (before the end of the project)

Task no	Task title	Start date	End date	Lead	Description of the activity to be carried out	OVIs

Changes that have occurred in this deliverable from the original proposal:				
y other comments or suggestions:				





















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Annex 3 to QAM: Quality review form

#### **ERASMUS-EDU-2023-CBHE** Project number: 101128376 **MOBILITY RECOGNITION FOR INTEGRATION (MORIN)**

Title of the deliverable:	
Author(s) responsible for the deliverable:	
WP leader:	
QAC reviewer(s):	



















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QC point	Issues to be addressed	Assessment	Comments	Recommendations
1. Compliance with MORIN objectives	Does the deliverable comply with the overall objectives of the project?	NO TO A SMALL EXTENT TO A LARGE EXTENT COMPLETELY		
2. Compliance with the specific objectives of the WP	Does the deliverable comply with the WP objectives as specified in the WP description?	NO TO A SMALL EXTENT TO A LARGE EXTENT COMPLETELY		
<b>3.</b> Correspondence with the work description of the relevant activity	Does the deliverable correspond with the activity description as specified in the project description (Part A)?	NO TO A SMALL EXTENT TO A LARGE EXTENT COMPLETELY		
<b>4.</b> Compliance with the deliverable format	Is the deliverable presented according to MORIN's deliverable format?	YES NO		
<b>5.</b> Adequacy of complementary information (if any)	Examples of complementary info: - External sources used - References (author-date system, Chicago Manual of Style) - List of contacts (Table form) - Methodology used (described or not, i.e. for surveys)	YES NO		
<b>6.</b> Adequacy of language and style	Level of written English Clarity and readability of the text	EXCELLENT VERY GOOD ADEQUATE POOR		





















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QC point	Issues to be addressed	Assessment	Comments	Recommendations
Overall assessment and suggestions for improvement				
Submission date by QAC reviewer	r(s):			
Deadline for submitting the amer	nded version of the deliverable:			



















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Annex 4 to QAM: Online satisfaction survey for MORIN activities/events

## ERASMUS-EDU-2023-CBHE Project number: 101128376 MOBILITY RECOGNITION FOR INTEGRATION (MORIN)

#### Online satisfaction survey for MORIN activities/events

(to be administered online via Google forms and completed by the participants)

Dear participant,

Thank you very much for taking the time to fill it in!

1. Overall, how would you rate this event?

Excellent
Very good
Good
Average
Below average
Poor

2. On a scale from 0 to 10, considering your overall experience, how likely are you to recommend this event to a friend or colleague? (0 – very unlikely; 10 – highly likely)

0 1 2 3 4 5 6 7 8 9 10















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#### 3. To what extent did the event meet your expectations?

More than expected As expected Less than expected

#### 4. How satisfied were you with the overall organisation of the event?

Very satisfied Somewhat satisfied Neither satisfied nor dissatisfied Somewhat dissatisfied Very dissatisfied

#### 5. How would you rate the following areas of the organisation of the event?

Arrangements

Very dissatisfied Somewhat dissatisfied Neither satisfied nor dissatisfied

Somewhat satisfied Very satisfied

Registration

Very dissatisfied Somewhat dissatisfied Neither satisfied nor dissatisfied

Somewhat satisfied Very satisfied

Communication with the participants

Very dissatisfied Somewhat dissatisfied Neither satisfied nor dissatisfied

Somewhat satisfied Very satisfied

Staff

Very dissatisfied Somewhat dissatisfied Neither satisfied nor dissatisfied

Somewhat satisfied Very satisfied

Content of the sessions

Very dissatisfied Somewhat dissatisfied Neither satisfied nor dissatisfied

Somewhat satisfied Very satisfied





















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Number of the sessions

Very dissatisfied Somewhat dissatisfied Neither satisfied nor dissatisfied

Somewhat satisfied Very satisfied

Duration of the sessions

Very dissatisfied Somewhat dissatisfied Neither satisfied nor dissatisfied

Somewhat satisfied Very satisfied

Speakers

Very dissatisfied Somewhat dissatisfied Neither satisfied nor dissatisfied

Somewhat satisfied Very satisfied

Venue

Very dissatisfied Somewhat dissatisfied Neither satisfied nor dissatisfied

Somewhat satisfied Very satisfied

Time

Very dissatisfied Somewhat dissatisfied Neither satisfied nor dissatisfied

Somewhat satisfied Very satisfied

#### 6. How satisfied were you with the networking opportunities at this event?

Very satisfied Somewhat satisfied Neither satisfied nor dissatisfied Somewhat dissatisfied Very dissatisfied

7. What did you like most about this event?

#### 8. What is your biggest takeaway from this event?





















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9.	If you could change or leave out one thing from this event, what would it be?
10. MORII	Are there any topics or kind of activities you would like to see more of in the upcoming N events?

























Annex 5 to QAM: Feedback report

## ERASMUS-EDU-2023-CBHE Project number: 101128376 MOBILITY RECOGNITION FOR INTEGRATION (MORIN)

#### Feedback report

(This is a summarized report of the findings from the Online satisfaction survey for MORIN activities/events.)

RESPONSE RATE:,	/ (in percentage)
-----------------	-------------------

#### **ACTIVITY/EVENT EVALUATION BY PARTICIPANTS** (in percentage)

Overall rating of the activity/event	Excellent		Very good		Good	Average		Below average		Poor
Likelihood of recommending this event	1	2	3	3	5	6	7	8	9	10
to a friend or colleague (0  - very unlikely; 10 – highly										
likely)										
Activity/event expectations	More than expected			As expected			Less than expected			
Satisfaction with the overall organisation of the event/activity	Very satisfied				her satisfied dissatisfied		Somewhat dissatisfied		Very dissat isfied	
Rating of the following										
areas of the organisation of the event/activity:										
Arrangements									-	
Registration										





















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Communication with the			
participants			
Staff			
Content of the sessions			
Number of the sessions			
Duration of the sessions			
Speakers			
Venue			
Time			
Satisfaction with the			
networking opportunities			
at this event/activity			

Strengths and limitations of the event: please include comments received

What did you like most about this event?	<ul><li> xx</li><li> xx</li></ul>
What is your biggest takeaway from this event?	<ul><li> xx</li><li> xx</li></ul>
If you could change or leave out one thing from this event, what would it be?	<ul><li>xx</li><li>xx</li></ul>
Are there any topics or kind of activities you would like to see more of in the upcoming MORIN events?	<ul><li>xx</li><li>xx</li></ul>

ADDITIONAL COMMENTS (to be filled out by the lead partner)			





















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#### **Lessons learned**





















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Annex 6 to QAM: External evaluation form.

# ERASMUS-EDU-2023-CBHE Project number: 101128376 MOBILITY RECOGNITION FOR INTEGRATION (MORIN)

The external evaluation form will be based on five evaluation areas and will be performed as a two-step process. Two forms will be used for this purpose. Form A will be completed by the external evaluators after receiving feedback from partners (Form B) and cross-checking it with independent feedback and inspection of the project activities/deliverables.

The evaluation areas: relevance, effectiveness, efficiency, impact, sustainability

These forms will be administered twice, one for each project year.

**FORM A** (to be completed by the external evaluators)

**RELEVANCE** (How is the project responding/has responded to the needs and priorities of the WB HEIS?)

QC point	More than	As expected	Less than	Comments or
	expected		expected	remarks
1. To what extent are the				
project's objectives				
meeting the real needs of				
participating organizations				
in the Western Balkans				
based on needs analysis				
and participation and				
deliverable surveys?				
2. To what extent does the				
project ensure building				
capacities of HEIs from the				
Western Balkan countries				
regarding learner-				
centered and skills-				





















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oriented recognition of		
regional mobility?		
3. To what extent does the		
pilot mobility system		
planned in the project		
impact the time-bound		
and measurable objectives		
of the proposal?		
4. To what extent will the		
project reduce the		
internationalization gap		
among students from WB		
partner HEIs to enhance		
youth employability?		

# **EFFECTIVENESS** (Are the project objectives being achieved?)

QC point	More than expected	As expected	Less than expected	Comments or remarks
1. To what extent are the				
MORIN objectives				
achieved?				
2. To what extent				
are/were they realistic?				
3. To what extent are				
students more motivated				
to participate in mobility				
exchange in the WB HEIs?				
4. To what extent are				
recognition committee				
members of the				
importance of				
student-centered LO-				
based recognition of study				
periods abroad?				
5. What factors were				
crucial for the				
achievement or failure to				
achieve the MORIN				















Palacký University





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objectives?	
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# **EFFICIENCY** (Are the objectives achieved in a cost-efficient way?)

QC point	More than	As expected	Less than	Comments or
	expected		expected	remarks
1. What is the cost-				
efficiency ratio? Is the				
relationship between input				
of resources and results				
achieved appropriately and				
justifiably?				
2. To what extent have				
partner resources been				
used efficiently (best value				
for money)?				
3. Were deliverables				
provided in time and				
impacts achieved within an				
appropriate time?				

# **IMPACT** (Does the project contribute to reaching higher level objectives?)

QC point	Feedback
1. What has happened as a	
result of the MORIN project?	
2. What real difference has the	
updated recognition practice	
based on LOs made to the	
students?	
3. What real difference have	
the needs analysis and the	
regional mapping report made	
to the policy actors and other	
education stakeholders?	
4. What real difference has the	
self-assessment tool made to	
the WB partner HEIs?	





















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5. How many HEIs have shown	
interest in using MORIN	
deliverables?	
6. What are the positive and	
negative, intended and	
unintended effects of MORIN	
activities and deliverables?	

**SUSTAINABILITY** (Are the positive effects and impacts sustainable?)

QC point	Feedback
1. To what extent will the self-	
assessment tool, the mobility	
repository, along with the	
guidelines for rewriting LOs be	
expected to continue after the	
project is finished?	
2. How self-supporting are the	
WB HEIs to continue to	
implement them?	
3. What can impede the	
sustainable implementation of	
MORIN mobility-related	
deliverables?	
4. To what extent are national	
and regional policy actors	
engaged to support the use	
of MORIN mobility-related	
deliverables?	

**FORM B** (to be completed online by WB partner representatives/contact persons)

#### **Personal information**

Name	
Affiliation	
Contact details	





















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# **Project deliverables and outcomes**

- 2. In your opinion, what are the main deliverables of the project?
- 3. What are the most important outcomes of the MORIN project?
- 4. Why do you think they are most important?

#### **Project achievements**

- 5. What are the three most significant achievements of the MORIN project?
- 6. Which MORIN activities/deliverables have had the most impact?

#### **Impact**

7. Which of the MORIN project activities, deliverables and/or outcomes have the potential to be mainstreamed?

## **Key messages**

- 8. What are the main MORIN messages to deliver to the European Commission?
- 9. What are the main MORIN messages to be delivered to WB HEIs in the region and the respective HE ministries?
- 10. Any further comments about the MORIN project, its results and likely follow-up?





















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Annex 7 to QAM: Project website external review form

# **ERASMUS-EDU-2023-CBHE** Project number: 101128376 **MOBILITY RECOGNITION FOR INTEGRATION (MORIN)**

### **Project website external review form** (To be filled in by stakeholders)

QC point	Issues to be addressed	Description	Assessment
1. Usability	User-friendliness User satisfaction User engagement	-The MORIN project website is easy to use and navigate It meets my needs and goals It provides a positive user experience It is easy to share MORIN website contents.	NO TO A SMALL EXTENT TO A LARGE EXTENT COMPLETELY
2. Usefulness	How valuable the users consider the specific features, functions, and data MORIN website makes available to them, such as information, functionality, interactivity, and privacy policy.	<ul> <li>The information provided is accurate, regularly updated and relevant.</li> <li>It enables users to complete tasks, such as searching the site, submitting an online form, or using interactive design features.</li> <li>It promotes interactions with users.</li> </ul>	NO TO A SMALL EXTENT TO A LARGE EXTENT COMPLETELY



















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QC point	Issues to be addressed	Description	Assessment
		- It has a privacy policy about collecting, using, and managing the personal data of users.	
3. Visual design	The aesthetics of the MORIN website and its related materials	<ul><li>Images</li><li>Logos, visual identity</li><li>Colours</li><li>Fonts</li><li>Other features</li></ul>	NO TO A SMALL EXTENT TO A LARGE EXTENT COMPLETELY
<b>4.</b> Adequacy of language and style	Precision Fluency	<ul><li>Correctness of English</li><li>Clarity and readability of text</li></ul>	NO TO A SMALL EXTENT TO A LARGE EXTENT COMPLETELY
Any suggestions or comments?			





















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Annex 8 to QAM: Event report

# **ERASMUS-EDU-2023-CBHE** Project number: 101128376 **MOBILITY RECOGNITION FOR INTEGRATION (MORIN)**

#### **Event report**

Author:	
Event title:	
Event date:	
Event venue:	
Type of event:	
(meeting, workshop,	
training, conference,	
promotional event, info	
day etc.)	
Short description:	
Organicantal	
Organiser(s):	Falsa Pal Lauba assaula
Agenda:	Enter link to the agenda
Total number of	
participants:	
Links to further	e.g. MORIN website
information:	C.g. WOMN WEDSILE





















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#### **EVENT ORGANISATION DETAILS**

Invitation was sent off to participants on:	
Information Material was sent off to participants on:	
Date of initial participant list compilation:	
Date of final participant list compilation:	
Total number of participants invited	
Date of agenda finalisation:	

# PROBLEMS ENCOUNTERED DURING THE EVENT PREPARATION PHASE

(To be filled by organisers)

If you have not met with any problems in that phase, please fill in "N/A."

#### **EVENT IMPLEMENTATION - COMMENTS BY PARTNERS**

WP leader		
Please add your comments, if any		
Task leader		
Please add your comments, if any		



















